

	FISU World University Winter Games Torino 2025 C.so Ferrucci 122 - 10141, Turin, Italy	Report: HOD Meeting 20 September 2024, Energy Center, Turin 20/09/2024

HOD Meeting 20 September 2024- Q&A Minutes

Delegation Services – Torino 2025

Meeting Information

Objective:	HOD Meeting Q&A on FISU Games Progress		
Date:	20/09/2024	Location:	Energy Center, Turin
Time:	09:00	Meeting type:	Question Time

Responding for OC

Surname	Name	Position
Calabrò	Enzo	Head of Transport
Cicarelli	Irene	Head of Accommodation
Ferrero	Monica	Assistant of Arrivals & Departures
Genovese	Vincenzo	Deputy of Games Services
Magalhães	Rui	Head of Delegation Services
Outerino	Roberto	Head of Protocol
Pisani	Alberto	Deputy Head of Transport
Prucker	Ubaldo	Director of Sport and Venue
Rainero	Sara	Head of Games Village Management

List of Delegates - Delegations

Country	Surname	Name
Armenia	GABRIELYAN	Hovhannes
Canada	DIONNE	Julie
Canada	ROY	Alexandra
China (People's Republic of)	ZHANG	Lina
China (People's Republic of)	AN	Wei
Czechia	ERTLOVA	Ivana
Czechia	TVRDA	Lucie
Czechia	VLADYKA	Ladislav
Finland	AHLQVIST-LEHKOSUO	Liisa
Finland	VOLKOVA	Katja
France	DUNG	Xavier
France	REBOT	Philippe
Germany	HUETSCH	Thorsten Friedrich
Germany	SINNER	Jennifer Tanja
Iran (Islamic Republic of)	ALIDOUST GHAHFAROK	Ebrahim

Department: Delegation Services	Document: HOD Meeting Q&A Minutes	Emission Date: 23/09/2024	Version: 01	Date version: 23/09/2024
Approved: Rui Magalhães	Verified: Rui Magalhães	Author: G. De Maria, S.Mellano	File: "FISU Games HoD meeting.docx"	Approved: YES Page 1 of 9



Italy	HI	Michele
Japan	VENTURA	Sho
Japan	YAMASHITA	Takako
Japan	KATO	Toru
Japan	KOBAYASHI	Etsuko
Japan	OSAKA	Isamu
Japan	SAEKI	Kitija
Latvia	SENKANE	Jules Cornelis Petrus
Netherlands	VERECKEN	Sofus
Norway	RASMUSSEN	Donna
OBSERVER RHINE-RUHR	SPETHMAN	
Australia		
OBSERVER RHINE-RUHR		
United Kingdom of Great Britain and Northern Ireland	KIDMAN	Mirinda
Poland	BURZYNSKI	Andrzej
Poland	KREBOK	Robert
Poland	PIEKUT	Dariusz
Poland	PIKUL	Marianna
Republic of Korea	HONG	Wootaek
Republic of Korea	LEE	Junseok
Republic of Korea	JEONG	Hyeyoung
Slovakia	MANCOS	Martin
Slovakia	PETER	Hamaj
Sweden	STIGBORN	Adam
Switzerland	BERNARDINI	Yann
Switzerland	INEICHEN	Reto
Thailand	SAMPHAONG	Phuwadol
	OEN	
Türkiye	AKPINAR	Selahattin
Türkiye	OZDENDIR	Ash
Ukraine	STETSENKO	Vadym
United Kingdom of Great Britain and Northern Ireland	PURDIE	Christopher Stephen
United Kingdom of Great Britain and Northern Ireland	FORREST	Marc David
United States of America	GUERRERO	Daniel Gene
United States of America	HOLDEN	Neal
United States of America	KNOPP	David Anthony
United States of America	OLSON	Ronald Paul

Department: Delegation Services	Document: HOD Meeting Q&A Minutes	Emission Date: 23/09/2024	Version: 01	Date version: 23/09/2024
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List of Attendees - FISU and OC Members

Surname	Name	Position
Augustin	Milan	FISU Games Winter Director
Caire	Maria	Director of Workforce (OC)
Calabrò	Enzo	Head of Transport (OC)
Ciccarelli	Irene	Head of Accommodation (OC)
Courvoisier	Therese	Head of Media and Communications (FISU)
Eder	Leonz	FISU President
Ferreira	Paulo	FISU Director General
Ferrero	Monica	Assistant of Arrivals & Departures (OC)
Genovese	Vincenzo	Deputy of Games Services (OC)
Golpys	Pawel	Head of Accreditation (OC)
Kim	Jiho	FISU Games Winter Senior Event Manager
Magalhães	Rui	Head of Delegation Services (OC)
Matringe	Paola	FISU Games Winter Sport Manager
Outeirino	Roberto	Head of Protocol (OC)
Parente	Fernando	Director of Development and Healthy Campus (FISU)
Pisani	Alberto	Deputy Head of Transport (OC)
Prucker	Ubaldo	Director of Sport and Venue (OC)
Rainero	Sara	Head of FISU Games Village Management (OC)
Ranauro	Massimiliano	Head of Food and Beverage (OC)
Remund	Matthias	FISU Guest
Valenza	Luca	FISU Games Winter Assistant

Department: Delegation Services	Document: HOD Meeting Q&A Minutes	Emission Date: 23/09/2024	Version: 01	Date version: 23/09/2024
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Item Intervenient Discussion

Resolution

1 Welcome

2 Questions submitted

Rui Magalhães welcomes everyone and presents the order of the day (the Q&A session will be followed by individual roundtables)

Questions submitted in Q&A Form

Q (Switzerland): About the hotel in Sestriere: we are concerned about the security of the athletes as we have seen issues on the walls and the roof going down during our inspection. The hotel proposed to us hasn't been used in quite a long time: is there another solution?

A (Irene Ciccarelli): The hotel is now under renovation, it will open on December 1 to the public for the season. We are working on other hotel solutions, now the location is closed for the low season.

Q (Switzerland follow-up): Which deadline do you give yourself for another solution? Even the swimming pool was not new.

A (Irene Ciccarelli): By the end of September we will come up with different solutions and by the beginning of October we will give a complete assessment about the site.

Q (Germany): About para sport, we heard accommodation will be fine, but we didn't get enough information regarding competition sites. It's our first time with para-athletes, so we'd like to know more. Example: are guides treated as athletes or officials?

A (Milan Augustin): We already talked to the Sport Area about that.

Para Alpine Skiing and Para Cross-Country Skiing competition will be organised on the same courses and within the able-bodied athletes competitions. Eligibility age for Para athletes has been extended to 17-28 years old. Only sitting athletes from Para Cross-Country will have a different course, with a total length of 800m instead of 1,4km. Each of the sports will have two events, superG and giant slalom for Para Alpine, individual and sprint for Para Cross-Country.

Alpine guides and Cross-Country guides for visually impaired athletes must have FIS points and not just athlete active codes, because they need skills to compete. FIS points are needed in order to be eligible, to be registered and to start. Furthermore, they don't have to be university students. There is no age limit for them.

In Para-Alpine Skiing, the guides are mandatory for all visually impaired athletes, whereas in Para Cross-Country Skiing, only for the B1 category.

Department: Delegation Services	Document: HOD Meeting Q&A Minutes	Emission Date: 23/09/2024		Version: 01	Date version: 23/09/2024
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All Para-athletes must have a FIS active athlete code, and for Para-Alpine, also active points. Furthermore, all Para-athletes must be registered in the Data Management System of FIS and internationally classified with Sport Class status.

Guides for visually impaired athletes and support staff for wheelchair users are not counted in the quota, and they must pay a participation fee of 75EUR/night. Guides will also receive medals.

If a category has less than five participant athletes, FISU reserves the right to cancel it or merge it with another one. This will be discussed in October based on the registration numbers.

Q (Korea Republic): Can we stay in the villages earlier than the official opening date (January 8)?

A (Sara Rainero): The villages are open between Jan 8 and Jan 25. We will talk to the organisation, but until the 8th there is another event.

A (Jiho Kim): If you arrive before January 8 you have to find an accommodation by yourself.

Q (USA) We'd like to applaud the OC and FISU for an excellent HoD meeting. On January 7, will we be able to directly contact the village and make a separate private reservation a night before, but in the same hotel or village?

A (Jiho Kim) Delegations are not allowed to contact the village/hotel directly. For the village, it is not possible to stay before January 8. If you plan to stay at one of the delegation hotels, the OC can assist you in making a reservation. Please note that there are only villages in Torino, so you cannot stay in the village in Torino before January 8.

Q (China) Thanks for the hospitality during this week.

About accommodation, we've been told athletes will be allocated in accordance with their sport. Is there a deadline in the application for delegation offices?

A (Rui Magalhães) The number of delegation offices will be allocated based on the FISU regulations. We will share the policy with participating countries in the coming weeks.

Q (China follow-up) In which clusters will the officials stay in January? We need a deadline for the request.

A (Rui Magalhães) Let us know your request, and we'll allocate them as soon as possible accordingly.

Q (China) In the past two days we visited the mountain areas and it was very cold, so we're concerned for January, given the low temperature and the unpredictable weather. Are the hotel rooms

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heated or not?

A (Irene Ciccarelli) Heating is in all accommodations, as winter in Turin can be quite cold.

Q (China follow-up) We would like to double-check, if there is a delegation office and a medical room for each delegation in each of the clusters.

A We will address that in written words, we'll have a more precise answer in the next days.

Q (China follow-up) Student visas for Italy take time, can you help to coordinate and facilitate the process?

And then about insurance, according to our experience we've had strict requirements in the past. We contacted insurance companies abroad and they could not satisfy our requirements. Is it acceptable to use a Chinese insurance company?

A (Rui Magalhaes) We are aware that you need visas at an early date. Visa letters will be produced automatically using the data from your registration. We'll produce that information in due time for you to start the process in advance.

A (Milan Augustin) About the insurance, the OC covers all emergencies during the FISU Games period. If your insurance company doesn't satisfy the regulations, the OC and FISU may evaluate your insurance and help the delegation.

There are three different options to choose from:

-Confirm that the delegation is insured in compliance with FISU regulations

-Ask FISU to propose an insurance, before 31 October 2024, if the delegation is unable to take out compulsory insurance.

-Confirm that all delegation members are individually insured in compliance with FISU regulation (insurance name and policy number will be completed in the Individual Entry Form of each participant, at the latest by 13 December 2024)

Q (China) The arrival of our delegation will be split in different groups. Can we negotiate with the OC about the welcome ceremony?

A (Rui Magalhães) The welcome ceremony will take place between Jan.8 and Jan.13, we'll do it according to the arrival of the delegations.

Q (USA) We feel there could be some issues in the facilities that host the athletes. We could assist (today or in the coming weeks) and provide some input in problem solving, as to where to house sports, if we understood more about accommodations unit and the distribution of sports.

A (Rui Magalhães) You can help us by providing accurate numbers by the 13th of October, so that we can find another solution if we need to change the one we already found.

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Q (Poland) A question about the accommodation for Ice Hockey: we saw one hotel in Pinerolo, that can host four teams. What about the accommodation for the other six teams?

A (Irene Ciccarelli) There's another accommodation between Pinerolo and Torre Pellice. There will be a total of four accommodations.

A (Jiho Kim) As of now, two hotels are confirmed for Ice Hockey teams, and we're working to find others.

Q (Japan) About the accommodation in Turin, we have Short Track and Figure Skating. Can we make a special request for the Short Track team to stay with Figure Skating?

A (Ubaldo Prucker) The earlier you will send in your questions and requests, the better will be in helping you with the accommodation solutions.

Q (Germany) You promised us a list with all the names that we can contact, the people in charge of departments.

A (Rui Magalhães) This presentation will be made available and you will receive the full list, but your main contact will be through Delegation Services.

Statement from Head of Transportation Enzo Calabrò: Approximately 20-25% of the data that you put into the system, about flight and train tickets for this week, was wrong. This is an issue for us, even more so if it happens during the Games, when 3000 people will be here. In order to put in place a clear process, please make sure that you fill in accurate data in the system.

You need to put your travel information data into the system and you have responsibility to put accurate data there.

Obviously, last minute changes can be dealt with on day-to-day basis

Statement from Deputy of Games Services Vincenzo Genovese: A word about the accommodation in Sestriere: when the delegates went there it was not a comfortable site, because the hotel was under renovation. We decided last-minute to still let you in and see the building. We are working very hard on the Sestriere issue. We have closed an agreement with Red Tower, and that will be the central hotel for that cluster. We will have the main services there, from laundry to delegation offices and so on. We will have about 800 delegates in the Sestriere cluster, so now we are looking for other 4-5 hotels that will be satellites

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of Red Tower. We are working on another solution to make Pragelato the second hub, with all the services. We are working hard and I'm sure we will certainly solve this issue. Thank you for your patience and support.

Q Canada request: We haven't been able to see all the hotels. We were wondering if you can send photos and videos of all accommodations that we can share with the teams, in order to help them prepare.

Q (France): The problem about the accommodation is the deadline. We need to have a clear situation about Sestriere before closing the Q form.

A (Vincenzo Genovese) It's a deadline for us as well, not just for you. As it stands, we have accommodation for 85% of the delegates. We plan to deliver on this issue before October 13.

Q (Canada follow-up): If we deliver a small cargo, can it be stored before our arrival?

A (Rui Magalhães): Your delegation office can be used as storage, but you'll need to inform Delegation Services about it. We are working on a deal with a delivery company, just let us know where you want the cargo to go.

Q (Italy) About transportation: if an injury takes place in Bardonecchia, how long does it take to reach the hospital by car?

A (Ubaldo Prucker) All topics related to medical services are being taking care of by the OC.

This issue has been managed by Azienda Zero, whose representative explained well how it works at the previous meeting. Medical Services can be provided from Bardonecchia, if it's a light injury can be treated there. Alternatives are the hospital in Susa or Turin for more serious injuries, and ones that require helicopter transportation. Susa hospital it's the closest one and can be reached by car in around 30 minutes from Bardonecchia.

Q (Japan): We'd like to have our delegation vehicles equipped with winter tires, if it's possible.

A (Enzo Calabrò): By law in Turin you need to have snow chains or winter tires, so all cars will be equipped with them.

Q (Japan follow-up): Can we have our delegation attachés help driving, in case our staff is busy and cannot drive? Is there a policy about that?

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A (Enzo Calabrò) We need to discuss that internally.

Q (Japan): We need to come to accreditation center in Lingotto, can you consider changing the route in Turin to add it as drop off point?

A (Enzo Calabrò): Good point, tc in Turin is being reshuffled to include MAC and official hotels, so we're already working on that.

Q (Japan follow-up): As for the rooming list for the athletes, is there a specific form that delegation has to fill in?

Q (Rui Magalhães) The format will be internally managed.

Q (Switzerland): If we arrange transportation with our own cars from Switzerland, how many can we take?

A (Enzo Calabrò): By the end of November we'll be able to finalize the VAPP; you can have the same number of cars and VAPP as per your delegation quota. We'll prepare a policy that will clarify it's not possible to have an unlimited number of VAPP.

A (Alberto Pisani): The only bus we give VAPP for is the Ice Hockey team one, if you'll bring it. We don't provide extra VAPP for other buses, because we don't have place for them.

Q (Switzerland): Is the bus driver part of the quota?

A (Enzo Calabrò) It's not considered in the quota, but they can stay with the team for the participation fee of 75EUR/night. Parking must be arranged by the bus driver and is included in the 500EUR/day per bus fee.

Q (follow-up Switzerland): When will luggage tags be delivered for the delegation?

A (Monica Ferrero) We're working on sending them by post before the arrivals. We don't have an exact deadline but we'll keep you updated on that.

Communication from Ubaldo Prucker about Ski Mountaineering and ski orienteering: No training is allowed on the official course, even for vertical. Separate areas will be provided for athletes, so that if they arrive earlier, they'll have the possibility to train.

In addition, there is no need for a skipass for Ski Mountaineering, so it won't be provided.

Department: Delegation Services	Document: HOD Meeting Q&A Minutes	Emission Date: 23/09/2024		Version: 01	Date version: 23/09/2024
Approved: Rui Magalhães	Verified: Rui Magalhães	Author: G. De Maria, S.Mellano	File: "FISU Games HoD meeting.docx"	Approved: YES	Page 9 of 9