

## 1st Heads of Delegation Meeting

Thursday, 9 January 2025

Alessandro Sciretti, president of OC, opens the 1<sup>st</sup> Heads of Delegation Meeting greeting and welcoming everyone.

Alessandro Sciretti introduces Vincenzo Genovese, Ubaldo Prucker and Rui Magalhaes.

Vincenzo Genovese, director of Games Service, takes the floor welcoming everyone to Torino 2025.

Giving the floor to Ubaldo Prucker, director of Sport and Venue.

He reminds that tomorrow snowboard technical meeting will be at 14:00 instead of 19:00 at Palazzo delle Feste in Bardonecchia. IHOW will be in villa Claretta and not Palatazzoli.

**CAN:** same time for women hockey?

A (Ubaldo Prucker): Yes.

**GBR:** We are training at the same time as the technical meeting, can we join online?

A (Ubaldo Prucker): we will send you a link so you can join.

Rui Magalhães, Head of Delegation Services, takes the floor and greets everyone.

He addresses accommodation issues in Sestriere and Pragelato.

He then addresses the meal vouchers policy. For the cost of 22€ they can be bought by deputies and HoDs at MAC, Olimpia and Claretta Villages or in Bardonecchia and they have to be paid by cash. They can also be booked in advance.

Q&A session starts.

**CRO:** Question about Bardonecchia cluster: will you do the same criteria as you did for Sestriere for the allotment?

A (Rui Magalhães): Yes. No mixed nations, genders and no mixing athletes and officials.

Follow-up **CRO:** will you send a new rooming list?

A (Rui Magalhães): We have solved the issue and we have a new allotment; you can check it at the MAC.

**GER:** About the extra-officials policy: do they need to pay 75 € per day and then buy the meal vouchers?

A (Rui Magalhães): It is a one-time payment. And yes, they buy the meal vouchers.

Follow-up **GER:** Is it possible to switch people in these rooms. For example, to switch a physiotherapist to an extra-official and accommodate them by myself?

A (Rui Magalhães): Yes.

**KOR:** Our team arrived yesterday, thank you for your support, we had a meeting with IHO team members and officials. How transportation will be organised for IHO directory meeting?

A (Enzo Calabrò, Head of Transportation): We are trying to solve this issue and to make sure that everyone will arrive to this meeting.

Rui Magalhães: Rate card items will be found in your offices, and if you need particular items let us know.

**POL:** The parking lot at the MAC centre is the same as the one where we picked up the car from?

A (Enzo Calabrò): We don't have available parking spots at MAC. If you need to go back to MAC we need to figure out some parking lots for you.

**ESP:** We parked along the white line and we got no fine.

**GER:** We have an issue with the changed room situation, they are not upon FISU standards, it's not acceptable for our athletes and for us. We want someone we can talk to tomorrow about the issue and find solutions or compromises. Thank in advance.

A (Rui Magalhães): We are available to find a solution.

**JPN:** Arrival shuttle bus from the airport: Our athletes had to wait for their bus departure from the airport nearly 2 hours, even if there was no other team taking the same bus. Please review the bus operation plan to shorten the waiting time and to let them reach their accommodation as early as possible. Thanks.

A (Enzo Calabrò): we will double check what happened and make sure it's not happening again.

**JPN:** Bardonecchia Village prep issues: Delegation offices and Medical space not ready yet.

A (Rui Magalhães): The offices will be ready tomorrow.

**JPN:** Laundry services in Bardonecchia: it seems hundreds of people have to use 3 machines. Please increase the number of laundry machines or provide alternative solutions.

A (Sara Rainero, Head of Village Management): The service in Pracatinat can extend the hours. In BRD the service is open 24/7, we have 5 washing machines. Two of which have a 20-minutes washing cycle, tomorrow we will check.

**SUI:** What are the updates on radio frequencies? (Cost, Taxes, frequencies used, etc)

A (Rui Magalhães): The cost of use for radio frequency is 1000€. On top of those we have to add per single frequency around 300€ plus taxes. Our Head of Technology, Andrea Vanni, has found a solution that we hope will please you all. The OC decided to absorb the 1000€ rate which means you can buy individual radio frequencies for approximately 332€. A frequency works for a radius of 15 km. If you are working on one cluster, one is enough. For two clusters you need two frequencies.

**CAN:** Where can we buy them?

A (Rui Magalhães): You can talk to me about that and I'll take care of it.

**CZE:** Apart from the forms we sent, is there anything we need to do?

A (Rui Magalhães): Just come to me.

**GBR:** We ask for flexibility with passports in hotels. The HoD has all the passports for the accreditation at MAC but the hotels need the passports for check-in the athletes. How can we solve this?

A (Rui Magalhães): if you have a copy or picture of the passports, that should be okay.

**ESP:** The copy of the passport is to be shown at MAC or in the hotels?

A (Rui Magalhães): In the hotel, because in MAC we need the actual passport.

**UKR:** Tomorrow directory technical Ice Hockey meeting is at 11. What time will the coach be picked up at the hotel if we need to be there by 11?

A (Enzo Calabrò): Ukraine will be picked up at 9.20 from B&B Orbassano to Pinerolo. At 12 it will go back to Orbassano.

**CAN:** What about the others?

A (Enzo Calabrò): Canada is going by bus just like the training.

**SUI:** One of the POE for athletes to go to Bardonecchia is Porta Susa, we would like to make them go directly to Porta Nuova to take the train to Bardonecchia. A) How does it work with train tickets between the two locations?

A (Enzo Calabrò): You can take SFM 2 trainline from Porta Susa to go to Bardonecchia or SFM 3 trainline to go to Pinerolo and you need to show your accreditation. For Pragelato and Sestriere there are TC lines. All info is available in the transportation guide.

**SUI:** B) What is the transport organised by AnD?

A (Enzo Calabrò): We transport you to your accommodation.

**USA:** Rifles are stored at hotels, correct?

A (Ubaldo Prucker): We are trying to go through security, our proposal was still denied. According to Italian laws rifles cannot be stored in same rooms as athletes: they will be stored in storage boxes with lockers.

Francesco Furno, Head of Security and Event Service: Tomorrow morning other storage boxes will arrive, and you can store the rifles there.

**POL:** Tomorrow my ice hockey team arrives, there is the CIC meeting at the same time as their training, do we need accreditation for the training?

A (Tarmo Jaakson FISU): Normally yes. But if they have the car they can participate in training, they don't need CIC approval yet. We need accreditation cards for CIC meetings, but we can make exceptions. Always bring your cards with you, put them in your passports so CIC can check them and put the stickers on the cars.

**CAN:** Transportation question for Hockey: Manager need to arrive before the team practice and leave after. Managers are looking for transportations.

A (Enzo Calabrò): This is not a service we agreed with FISU. You need to move with the bus.

Follow-up **CAN:** Can you just pick up the manager?

A (Enzo Calabrò): I don't think it's possible.

**SUI:** Delegations will arrive in Porta Susa without accreditation. So we would need to purchase train ticket we guess, and if so how? could the OC provide a QR code that we can use and justify the delegation members without accreditation so that they can use it free of charge?

A (Enzo Calabrò): If you don't have accreditation, you cannot use public transportation free of charge.

Follow-up **SUI:** It was a follow-up question concerning delegations arriving, we would like to make them go directly to Porta Nuova to take the train to Bardonecchia. And we wonder if they could travel free of charge with some QR code.

A (Rui Magalhães): They cannot use the event system to get around. Unless you have an accreditation, you cannot use the free transportation.

**GBR:** Dealing with a multisite village, as HoDs we spend a lot of time moving around. Is there a way to make things quicker? Can we put the stickers on the cars?

A (Tarmo Jaakson FISU): This is a case-by-case situation. We are there in every step to try to support you. If you have special requests and athletes need to be at training and you have conflicts, we can always find a solution for you. We always need to work safely and according to policies. Come to MAC and we'll try to find a solution.

Alessandro Sciretti thanks everyone for the collaboration. The meeting is ended



**FISU**  
WORLD  
UNIVERSITY  
GAMES  
WINTER