



32th Universiade
Torino 2025
C.so Ferrucci, 122, 10141 Turin

Report: HOD Meeting 10 January 2025, Residenza Universitaria
Olimpia
Torino 2025
10/01/2025

HOD Meeting 10 January 2025 - Q&A Minutes

Delegation Services – Torino 2025

Meeting Information

Objective:	HOD Meeting FA Presentation and Q&A		
Date: 10/01/2025	Location:	Residenza Universitaria Olimpia Lungo Dora Siena, 104, 10153 Torino	
Time: 20:00	Meeting type:	Question Time	

Responding for OC

Surname	Name	Position
SCIRETTI	Ciro	OC President
MAGALHÃES	Rui	Head of Delegation Services
PRUCKER	Ubaldo	Director of Sport and Venue
CALABRÒ	Enzo	Head of Transportation
ALESSANDRINO	Lorenzo	Head of Arrival & Departure
MUZZACHI	Giuliano	Food & Beverage Manager
GOLPYS	Pawel	Head of Accreditation

List of Attendees - Delegations

Surname	Name	Country
GABRIELIAN	Hovhannes	Armenia
COLLINS	Tameka	Australia
BRUGMANS	Sabine	Belgium
DIONNE	Julie	Canada
ROY	Alexandra	Canada
MATESIC	Jelena	Croatia
TVRDA	Lucie	Czechia
ERTLOVA	Ivana	Czechia

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Surname	Name	Country
POLDVEE	Andreas Kevin	Estonia
AHLQVIST-LEHKOSUO	Liisa	Finland
DUNG	Xavier	France
REBOT	Philippe	France
PURDIE	Christopher	United Kingdom of Great Britain and Northern Ireland
SCHUCK	Hannah	Germany
SCHÄFER	Thorsten Friedrich	Germany
HUETSCH	Louisa	Germany
KOVACS	György	Hungary
POMPEO	Leone	Italy
SOUTHWELL	Claudia	OBSERVER RHINE-RUHR United Kingdom of Great Britain and Northern Ireland
KIDMAN	Mirinda	OBSERVER RHINE-RUHR United Kingdom of Great Britain and Northern Ireland
KOBAYASHI	Toru	Japan
HIDEHITO	Ito	Japan
YAMASHITA	Sho	Japan
ZAKIRYANOV	Kairat	Kazakhstan
TALKYBAYEV	Bauyrzhan	Kazakhstan
CHO	Mihye	Republic of Korea
MIN	Gu	Republic of Korea
RAFFEINER	Raeto	Liechtenstein
JARGALSAIKHAN	Dorjsuren	Mongolia
VERECKEN	Jules	Netherlands
RASMUSSEN	Sofus	Norway
PIKUL	Marianna	Poland
SREDENŠEK	Jan	Slovenia
BERNARDINI	Yann	Switzerland
MANCOS	Martin	Slovakia
PETER	Hamaj	Slovakia
BERGLUND	Eli	Sweden
STIGBORN	Adam	Sweden
STETSENKO	Vadym	Ukraine
ZERNYK	Olena	Ukraine
AHSBY	Jennifer	United States of America
HOLDEN	Neal	United States of America

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List of Attendees - FISU and OC Members

Surname	Name	Position
AUGUSTIN	Milan	FISU Winter Games Director
EDER	Leonz	FISU President
JAAKSON	Tarmo	FISU Development Manager
KIM	Jiho	FISU Senior Event Manager
VALENZA	Luca	FISU Supervisor
PARENTE	Fernando	FISU Director of Development
MAGALHÃES	Rui	Head of Delegation Services
PRUCKER	Ubaldo	Director of Sport and Venue
RAINERO	Sara	Head of Village Management
CALABRÒ	Enzo	Head of Transport
CICCARELLI	Irene	Head of Accommodation
MUZZACHI	Giuliano	Food & Beverage Manager
REMUND	Matthias	FISU Secretary General
GOLPYS	Pawel	Head of Accreditation
GENOVESE	Vincenzo	Deputy of Games Services
CAIRE	Maria	Director of Workforce
CARRERA	Silvia	Corporate & Communication Director
DI NATALE	Cristiana	Deputy of Sport and Venue
USSEI	Agustin	Head of Supply & Logistics


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Agenda

Item	Intervenient	Discussion	Resolution
1	Welcome	<p>Eder Leonz welcomes everyone and introduces the HoD Meeting.</p> <p>Matthias Remund performs introductory speech and Ciro Sciretti does the roll call.</p> <p>The directors of each functional area hold presentations followed by questions from the delegates.</p>	
Questions submitted in Q&A Form			
2	Questions submitted	<p>Q (JPN): About village food menu: Can fruit juice and coffee be served also for lunch and dinner and not only in the morning? About fruits: some villages have bananas, apples, but not in all villages. Can the fruit types be more varied and consistent across the Villages?</p> <p>A (Giuliano Muzzachi): We are taking notes of all requests and we have already started to change the level of food service.</p>	
	Questions from Netherlands	<p>Q (NED): Is it possible to write down the ingredients of meals and allergens so that people know exactly what is in their food?</p> <p>A (Giuliano Muzzachi): In the manuals the list of ingredients and allergens was present. We asked the hotels to provide those lists. Please tell us the places where this has not happened.</p> <p>Follow-up (NED): could you please follow the time schedule as mentioned in the manual: there is a difference between those and the actual opening hours.</p> <p>A (Vincenzo Genovese): There's a difference in the small restaurants in mountain clusters, but it will be solved. In villages everything will be like in the HoD manuals.</p>	
	Question from Japan	<p>Q (JPN): Regarding medical rooms in Bardonecchia: depending on the location allocated for the space, the level of brightness is different from one place to another. The spaces for some delegations are very bright while others are too dark for office use. Please consider providing additional lights, such as desk lights, upon request.</p> <p>A (Vincenzo Genovese): We noted that, and we are already trying to solve the problem.</p> <p>Update from Vincenzo Genovese: brightness issue in Bardonecchia is now solved.</p>	

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Question from
Canada

Q (CAN): Could you please give us more details about the QR code for transportation?

A (Enzo Calabrò): If you stay in Torino, the access to public transportation (bus, trams, metro) is free. On buses and trams you just have to show your accreditation. On metros: you need to use the QR code that you need to download on a daily basis because it expires at midnight. In Bardonecchia transportation is free. If you need to cross clusters: on the train from Porta Susa to Pinerolo and from Porta Nuova to Bardonecchia just show your accreditation. To Pragelato and Sestriere there are TC lines. Everything is on the transportation guide.

Question from
Switzerland

Q (SUI): It was said yesterday in the HoD Meeting that the Offices and Medical Rooms would be finished today in Bardonecchia, but there is no furniture installed inside the offices already built. Athletes are arriving and some of them need to be treated.

What are the solutions that you offer us? Can we help you organise our own offices?

A (Rui Magalhães): We noted your question, and we'll try to provide service as soon as possible.

Questions
from Czechia

Q (CZE): Waxing cabins are too cold, please provide a solution soon.

Rui Magalhães: About the heating, we need to study that.

Q (CZE): The situation is not acceptable in some hotels because some rooms have temporary beds not only for the athletes but also for officials. In some cases, there are five people in the same room, some of which are sleeping on temporary beds.

A (Vincenzo Genovese): I will speak with the director tomorrow morning and I will solve the situation.

Question from
Japan

Q (JPN): We kindly request shuttle service TA-06 for tomorrow at least one return trip on Jan 11 for Open Training, while the TA-06 is scheduled to start from Jan 12 the day after tomorrow.


A (Ubaldo Prucker): I announce officially that tomorrow, due to bad weather conditions and heavy rain, there will be no unofficial training.

Follow-up
question from
Canada

Q (CAN): Where?

A: (Ubaldo Prucker): In Pragelato, Ruà and Plan.

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Clarification
from Jiho Kim
(FISU)

Jiho Kim: For IHO M teams playing at 20:00 from tomorrow, please clarify where teams will have dinner.
A (Giuliano Muzzachi): It depends on the team: they generally have dinner in the hotel. From tomorrow venues are open so dinner will be served at the venue. Delegations can contact F&B and DGS desks. Tomorrow at 1pm we will give you more information.

End of
meeting

Rui Magalhães concludes the meeting and thanks everyone.

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