



32th Universiade
Torino 2025
C.so Ferrucci, 122, 10141 Turin

Report: HOD Meeting 13 January 2025, Residenza Universitaria
Olimpia
Torino 2025
13/01/2025

HOD Meeting 13 January 2025 - Q&A Minutes

Delegation Services – Torino 2025

Meeting Information

Objective:	HOD Meeting on Opening Ceremony		
Date: 13/01/2025	Location:	Residenza Universitaria Olimpia Lungo Dora Siena, 104, 10153 Torino	
Time: 08:00	Meeting type:	Question Time	

Responding for OC

Surname	Name	Position
SCIRETTI	Ciro Alessandro	OC President
MAGALHAES	Rui	Head of Delegation Services
RANAURO	Massimiliano	Head of Food & Beverage
OUTEIRINO	Roberto	Head of Protocol
CALABRÒ	Enzo	Head of Transportation

List of Attendees - Delegations

Surname	Name	Country
GOMEZ	Inés	Argentina
HOHVANNES	Gabrielyan	Armenia
COLLINS	Tameka	Australia
PFEIFER	Manfred	Austria
BRUGMANS	Sabine	Belgium
BATTISTE GOMES	Alessandro	Brazil
DIONNE	Julie	Canada
ROY	Alexandra	Canada
HECHT	Gernot	Chile
ZHANG	Lina	China
TENG	Lianshuai	China
MATESIC	Jelena	Croatia

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FERNANDEZ GARCIA	Marta	Spain
POLDVEE	Andreas Kevin	Estonia
AHLQVIST-LEHKOSUO	Liisa	Finland
DUNG	Xavier	France
REBOT	Philippe	France
PURDIE	Christopher	United Kingdom and Great Britain and Northern Ireland
SCHUCK	Louisa	Germany
SCHÄFER	Hannah	Germany
HUETSCH	Thorsten Friedrich	Germany
KOVACS	György	Hungary
BOLGER	Derek	Ireland
POMPEO	Leone	Italy
ORSILLO	Angelo	Italy
KOBAYASHI	Toru	Japan
HIDEHITO	Ito	Japan
YAMASHITA	Sho	Japan
CHO	Mihye	Republic of Korea
MIN	Gu	Republic of Korea
ABELE	Agita	Latvia
KAYSAR	Kayrouz	Lebanon
RAFFEINER	Raeto	Liechtenstein
ZIBINSKAITE	Egle	Lithuania
ARIFFIN	Saiful Bahari	Malaysia
VERECKEN	Jules	Netherlands
RASMUSSEN	Sofus	Norway
DIMITRIADIS	Vasileios	New Zealand
OSTERREICH	Sandro	New Zealand
PIKUL	Marianna	Poland
OLIVEIRA	Marco	Portugal
SREDENŠEK	Jan	Slovenia
BERNARDINI	Yann	Switzerland
MANCOS	Martin	Slovakia
PETER	Hamaj	Slovakia
BERGLUND	Eli	Sweden
SAMPHAONGOEN	Phuwadol	Thailand
TÜRKMEN	Mutlu	Turkey
STETSENKO	Vadym	Ukraine
ZERNYK	Olena	Ukraine
HOLDEN	Neal	United States of America
KNOPP	David	United States of America
ASHBY	Jennifer	United States of America

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SOUTHWELL

Claudia

OBSERVER RHINE-RUHR
United Kingdom of Great Britain
and Northern Ireland

KIDMAN


Mirinda

OBSERVER RHINE-RUHR
United Kingdom of Great Britain
and Northern Ireland

List of Attendees - FISU and OC Members

Surname	Name	Position
AUGUSTIN	Milan	FISU Winter Games Director
KIM	Jiho	FISU Senior Event Manager
VALENZA	Luca	FISU Supervisor
MAGALHÃES	Rui	Head of Delegation Services
CALABRÒ	Enzo	Head of Transportation
DE MARIA	Giovanni	Delegation Services Operations Manager
CARRERA	Silvia	Director Corporate & Communication
OUTEIRINO	Roberto	Head of Protocol
SCIRETTI	Alessandro	OC President
CAIRE	Maria	Director of Workforce
FURNO	Francesco	Head of Security
GIOIA	Vito	Director of External Relations


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Agenda

Item	Intervenient	Discussion	Resolution
1	Welcome	<p>Alessandro Sciretti welcomes everyone and introduces the HoD Meeting.</p> <p>Alessandro Sciretti does the roll call.</p> <p>Roberto Outeirino explains what the Opening Ceremony will be like. He reminds that all tickets are sold out and the Ceremony will last 2 hours/2h30, depending on the parade.</p> <p>Enzo Calabrò intervenes and reminds that everyone must be in the lobby at least 15 minutes before the departure time.</p>	
	Explanation of Opening Ceremony	Roberto Outeirino explains what happens inside the Inalpi Arena. Everyone needs to pick up their dinner pack at the village/hotel before leaving for the Arena. Each athlete has to bring their own meal pack with them.	
	Food allergies	<p>Q (USA): What about people with allergies or who can't eat gluten?</p> <p>A (Roberto Outeirino): Food & Beverage will take care of that. Please, everyone inform Delegation Services on how many people have allergies and what kind of allergies.</p>	
	Parade	<p>Q (CAN): During the parade, can we stop in the middle of the field of play?</p> <p>A (Roberto Outeirino): You don't really stop, photographers will take pictures and you can enjoy your moment. When you start walking away, we will call the next delegation. Please do not walk backwards.</p>	
	Transportation	<p>Q (CAN): Can you explain again the transportation from Pracatinat?</p> <p>A (Enzo Calabrò): As you know, streets are very narrow so big buses don't ride there. There will be a shuttle that leaves from Pracatinat and goes to Fenestrelle area and there athletes get on a bigger bus and head to Inalpi Arena.</p>	
	Food	<p>Q (UKR): Are meal packs delivered at the arena or at villages?</p> <p>A (Roberto Outeirino): You will pick up your box where you usually eat.</p>	
	Venue	<p>Q (USA): Are we waiting outside or inside the venue? Will it be warm or cold?</p> <p>A (Roberto Outeirino): The waiting area is located inside, and it is heated. It will be quite hot. Once we go downstairs to -2 floor, it will be cold.</p>	


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- Food**
Q (USA): They told there will not be food available after the ceremony in Pragalato.
A (Massimiliano Ranauro): That's why we provide you with meal packs. There might be a snack when they get back.
- Food**
Q (UKR): At what time can we take dinner boxes?
A (Massimiliano Ranauro): They should be ready by 3pm.
- Accessibility**
Q (GER): You said we will take the steps to get to our seats, we have an athlete in a wheelchair - how can we solve that?
A (Roberto Outeirino): Thank you for the question. We will have a small waiting area. Once the parade is over, we will bring them up with an elevator and they will be placed in an area next to the delegation seats.
Follow-up (GER): And what about transport?
A (Enzo Calabrò): There will be special transportation provided, like for competitions.
Where is your athlete sleeping?
A (GER): In Bardonecchia.
- Food**
Q (GBR): Our mixed curling team finishes at 4. Can someone from the delegation pick up their dinner boxes?
A (Roberto Outeirino): As long as the food is distributed before entering the arena, that's fine.
- Food**
Q (CAN): We have women hockey playing today. Their only meal will be the dinner box because they don't get to have lunch before the competition. Can we have an arrangement for their lunch? So that they eat enough for the day.
A (Massimiliano Ranauro): We have total flexibility on that. They will find an available meal either at the playing venue or at the village.
- Access to the venue**
Q (CZE): We have athletes arriving at 7pm without accreditation, can they come to Inalpi arena anyway?
A (Roberto Outeirino): I'm sorry but it won't be possible to enter without accreditation.

Q (EST): Could people with accreditation but without CIC approval come to the ceremony?
A (Roberto Outeirino): FISU has to allow it.
Milan Augustin: We allow it as long as you have an accreditation

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Logistics	<p>Q (USA): What are people arriving at 2pm doing with their luggage?</p> <p>A (Roberto Outeirino): I don't think we can reorganise the logistics and change everything around. If they make it in time they can participate.</p> <p>Follow-up (USA): Can we speed the process of exiting the airport?</p> <p>A (Roberto Outeirino): Arrivals & Departures are doing their best.</p>
Food allergies	<p>Q (NED): Who should we tell allergies for dinner boxes?</p> <p>A (Massimiliano Ranauro): There are 4 options: normal, gluten-free, lactose-free and vegetarian. Please, give us this information as soon as possible so that we can still inform the hotels.</p>
Parking situation	<p>Q (CRO): Can you show us possible parking lots? What can I tell to people coming by car?</p> <p>A (Enzo Calabrò): There are no parking spots provided from the OC. There are public parking lots, but we suggest you not to come by car.</p>
Venue	<p>Q (CAN): Are people waiting seated or standing?</p> <p>A (Roberto Outeirino): We have to wait there and there's no sitting place.</p>
Transportation	<p>Q (GBR): There won't be early departure, right? If there are some athletes that want to go back home quickly, do they have to wait for the first bus to get full?</p> <p>A (Enzo Calabrò): Key rule for departure: if the bus is completely full the bus can leave. They have to wait until the bus is filled. If a bus is completely full you can leave early.</p> <p>Roberto Outeirino: I have to double check with security if people can leave early. I don't know if at that time the streets where the bus is are protected. Don't know if Questura will allow to open doors and make you leave.</p> <p>Enzo: There are no early departures.</p>
Parade	<p>Q (THA): Can extra-officials participate in the parade?</p> <p>A (Roberto Outeirino): Yes, they can.</p>
Access to the venue	<p>Q (CZE): We have athletes arriving today by car. If they can get close to the arena can they participate in the ceremony?</p> <p>A (Roberto Outeirino): Yes, if they arrive by arrival time (6 o' clock) and they are accredited, they can come.</p>

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Reminder
from the Head
of Delegation
Services

Rui Magalhães: Just to remind you, last entry at MAC is at 12, and it closes at 2pm. It reopens at 10:30pm. Contact me if you are going to any satellite or MAC.

Transportation

Q (CAN): Everyone is being dropped off at different places outside the arena and then has to walk, right?

A (Roberto Outeirino): You will be accompanied on the way in and out by our volunteers.

Water
situation

Q (JPN): Do meal bags at the ceremony include water (plastic bottle)?

A (Roberto Outeirino): Yes, but you need to drink it before entering. Do not bring water bottles inside.

Q (AUS): Please clarify water situation. Will there be water again up in the stands?

A (Roberto Outeirino): We have to check with Food & Beverage, but we don't think so. We will provide water afterwards.

Conclusion

Roberto Outeirino concludes the meeting and thanks everyone for the attention and cooperation.

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