

	32 th Universiade	Report: HOD Meeting 17 January 2025, Residenza Universitaria Olimpia
	Torino 2025 C.so Ferrucci, 122, 10141 Turin	Torino 2025 17/01/2025

HOD Meeting 17 January 2025 - Q&A Minutes

Delegation Services – Torino 2025

Meeting Information

Objective:	HOD Meeting - Q&A		
Date: 17/01/2025	Location:	Residenza Universitaria Olimpia Lungo Dora Siena, 104, 10153 Torino	
Time: 20:00	Meeting type:	Question Time	

Responding for OC

Surname	Name	Position
MAGALHAES	Rui	Head of Delegation Services
GENOVESE	Vincenzo	Deputy of Games Services
CALABRÒ	Enzo	Head of Transportation

List of Attendees - Delegations

Surname	Name	Country
COLLINS	Tameka	Australia
BRUGMANS	Sabine	Belgium
ROY	Alexandra	Canada
TORRES	Karina	Chile
ZHANG	Lina	China
MATESIC	Jelena	Croatia
FERNANDEZ GARCIA	Marta	Spain
AHLQVIST-LEHKOSUO	Liisa	Finland
REBOT	Philippe	France
PURDIE	Christopher	United Kingdom and Great Britain and Northern Ireland
KOVACS	György	Hungary
BOLGER	Derek	Ireland
KOBAYASHI	Toru	Japan

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HIDEHITO	Ito	Japan
YAMASHITA	Sho	Japan
CHO	Mihye	Republic of Korea
MIN	Gu	Republic of Korea
SENKANE	Kitija	Latvia
RAFFEINER	Raeto	Liechtenstein
RASMUSSEN	Sofus	Norway
OLIVEIRA	Marco	Portugal
SREDENŠEK	Jan	Slovenia
BERNARDINI	Yann	Switzerland
MANCOS	Martin	Slovakia
HAMAJ	Peter	Slovakia
STIGBORN	Adam	Sweden
ASHBY	Jennifer	United States of America
KNOPP	David	United States of America

List of Attendees - FISU and OC Members

Surname	Name	Position
KIM	Jiho	FISU Senior Event Manager
VALENZA	Luca	FISU Supervisor
MAGALHÃES	Rui	Head of Delegation Services
PRUCKER	Ubaldo	Director of Sport and Venue
CALABRÒ	Enzo	Head of Transportation
GENOVESE	Vincenzo	Deputy of Games Services
ALESSANDRINO	Lorenzo	Head of Arrival of Departure
PISANI	Alberto	Transportation Operations Manager
DE MARIA	Giovanni	Delegation Services Operations Manager
CICCARELLI	Irene	Head of Accommodation

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Agenda

Topic	Discussion
Welcome	Rui Magalhães opens the meeting and does the roll call. Rui Magalhães explains the main points for the meeting:
Bardonecchia	<p>Waxing tents are ready. We also cleared out a 100m² warehouse to fill it with waxing tables. You can use your own table. This is a heated place, and you will find access at the entrance of the Olympic Village in Bardonecchia, on the right side at -1 floor.</p> <p>The inside storage space is open from 9 to 21, we have to keep it under surveillance so we can't keep it open 24/7. Let us know if those opening hours work for you and are enough.</p> <p>Late snack in Bardonecchia is being provided, starting from yesterday. Please let us know if the level is up to our standards.</p>
Non-smoking event	We would like to remind you that this is a non-smoking event. Today someone smoked in a locker room in Palatazzoli and that is completely not allowed. At any events, indoor or not, please do not smoke. If you do so, please leave the area.
Closing Ceremony	We sent you an email on the Closing Ceremony: we need you to provide data. Everybody should send their participation numbers and please do it by hotel. Failing to communicate correct numbers will greatly harm the organisation, because we need to provide buses and we need the exact numbers.
Departures	You'll be receiving schedules for the next day during the afternoon. If you have changes, please send them to Arrival and Departures via email (and@wugtorino2025.com ; arrivalanddeparture@wugtorino2025.com). Enzo Calabrò will explain how the transportation works. If you have particular logistic needs (such as big luggage), please inform us in advance.
IHOM transfers	The final four will be revealed in the next days. In the morning of the 20 th January, the semi-finalists will be moved to hotel B&B Borgaro and the check-out will be at 10 am. In case you need to move luggage, the situation may be different so at a later stage tomorrow we will tell you how we are going to proceed and send further information on how to store luggage.
Transportation plan for Departures	Enzo Calabrò walks us through the transportation plan for departures (see PowerPoint presentation).
Q&A session opens	Rui Magalhães opens the Q&A session.

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Closing Ceremony
Q (CRO): Do we have some kind of march or will it be free standing?
A (Rui Magalhães): It will be free standing. There won't be flagbearers and no particular choreography.
Jiho Kim: We will have a HoD Meeting on the morning before the Ceremony, when we will give the specifics.

Food at Palatazzoli
Q (GBR): I really need your help with the curling venue. We have asked for food. Our team leader and medical staff are there for more than 10 hours a day and they've been told that they can't eat at the venue. Officials don't have time to leave and buy food. Please help us find a solution.
A (Rui Magalhães): After the meeting give us the numbers so that we know how many meals we need to provide.

Transportation to Palatazzoli
Q (GBR): There are inconsistencies in the line for Palatazzoli. We need a timetable, and we need people to stick to it.
A (Enzo Calabrò): We adjusted the timetable. Today the issue was that the pick-up foreseen time was at 11 but the departure was earlier. I'm sorry, it was a problem of miscommunication. We will make sure that the new schedule will be respected.

IHOM accommodation
Q (USA): USA and SVK would prefer not to change hotel if they are making it to the semi-finals.
A (Rui Magalhães): The Technical Committee Chair has decided to move the semi-finalists to hotels closer to the venue and this is non-negotiable.

Transportation for the Gala Reception
Q (CHI): Is there going to be transport for HoD for the Gala Reception on Sunday?
A (Enzo Calabrò): Transportation plan has been agreed with Protocol. We established that only FISU Family will be transported to Venaria Reale after the Exhibition Gala at PalaVela. HoDs will have to make their own way to the Gala.

Meal times for athletes in SES/PRA
Q (FRA): Would it be possible to adapt the meal times for CCS, SMO and BTH to the training and competition schedules?
Too often the teams are unable to eat or have very tight schedules.
A (Rui Magalhães): We have adapted them. I was there yesterday and I got no complaints for BTH. As for CCS and SMO in Uappala, we agreed we would open at 6am. Let me know if there are complaints for today.

CCS team departure
Q (JPN): We have not received detailed info on how to manage skis and sport equipment yet. Can we ask their departure bus to leave their hotel and then stop at Prigelato CCS venue wax cabins to pick up and load their skis, before heading to Torino airport? This way, they can leave skis and equipment at the venue on the 23rd. This will allow them to have time to get prepared for the Closing Ceremony.
A (Rui Magalhães): The process of picking up the skis at the venue will be organised with the Logistics team. Transportation will be according to the schedule.

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IHOM accommodation	<p>Q (CAN): Are IHO teams that don't make it to the semi-finals staying in the same hotel or going somewhere else? A (Rui Magalhães): Yes, they're going to stay in the same hotel.</p>
Ticketing	<p>Q (CAN): We are having issues with double-verification requests. We do not get the code through messages so we cannot log in and buy tickets online. Are there places where to buy them, and how many are left? A (Rui Magalhães): I'll have to contact ticketing for that.</p>
Transport to the airport	<p>Q (AUS): Is it possible to arrange for transfers to the airport for officials who have to return delegation cars to the Lingotto car park the day they depart? A (Enzo Calabrò): First of all, you all need to return cars at Lingotto. We are not arranging individual transportation from Lingotto to the airport. I remind you that there is also public transportation available, very accessible to the train station. If you have difficulties with times, you can mention it to our Arrival and Departures team.</p>
Accommodation after Closing Ceremony	<p>Q (CAN): We have a lot of people leaving at 6am the day after the Ceremony. Is there a way to relocate them in Torino, so that they don't go back to Bardonecchia and then back to the airport in the same night? A (Rui Magalhães): I don't think it will be possible to relocate them in Torino but let me get back to that.</p>
Notices for Olimpia	<p>Rui Magalhães: For the Closing Ceremony we ask you to specify your meal choices, same as you did for the Opening Ceremony (regular, vegetarian, gluten-free and lactose-free). We also ask you to confirm your presence at the Gala Reception at Reggia di Venaria on Sunday. Invitations are limited to one person per delegation.</p>
Conclusion	<p>Rui Magalhães concludes the meeting and thanks everyone.</p>

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