



32th Universiade
Torino 2025
C.so Ferrucci, 122, 10141 Turin

Report: HOD Meeting 20 January 2025, Residenza Universitaria
Olimpia
Torino 2025
20/01/2025

HOD Meeting 20 January 2025 - Q&A Minutes

Delegation Services – Torino 2025

Meeting Information

Objective:	Closing Ceremony and Departure Procedure - Q&A session		
Date: 20/01/2025	Location:	Residenza Universitaria Olimpia Lungo Dora Siena, 104, 10153 Torino	
Time: 20:00	Meeting type:	Question Time	

Responding for OC

Surname	Name	Position
MAGALHÃES	Rui	Head of Delegation Services
RANAURO	Massimiliano	Head of Food & Beverage
CALABRÒ	Enzo	Head of Transportation

List of Attendees - Delegations

Surname	Name	Country
GOMEZ	Inés	Argentina
HOVHANNES	Gabrielyan	Armenia
COLLINS	Tameka	Australia
PFEIFER	Manfred	Austria
BRUGMANS	Sabine	Belgium
ROY	Alexandra	Canada
TORRES	Karina	Chile
ZHANG	Lina	China
FERNANDEZ GARCIA	Marta	Spain
PURDIE	Christopher	United Kingdom and Great Britain and Northern Ireland
SCHÄFER	Hannah	Germany
SCHUCK	Louisa	Germany
HÜTSCH	Thorsten Friedrich	Germany

Department: Delegation Services	Document: HOD Meeting Q&A Minutes	Emission Date: 20/01/2025	Version: 01	Date version: 20/01/2025
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TSANG	Joanne	Hong Kong
KOVACS	György	Hungary
BOLGER	Derek	Ireland
POMPEO	Leone	Italy
ORSILLO	Angelo	Italy
KOBAYASHI	Toru	Japan
HIDEHITO	Ito	Japan
YAMASHITA	Sho	Japan
CHO	Mihye	Republic of Korea
MIN	Gu	Republic of Korea
SENKANE	Kitija	Latvia
RASMUSSEN	Sofus	Norway
LEIRVÅG	Birte Sunde	Norway
TAN	Alicia	Singapore
SREDENŠEK	Jan	Slovenia
HAMAJ	Peter	Slovakia
PHUWADOL	Samphaongoen	Thailand
ZERNYK	Olena	Ukraine
HOLDEN	Neal	United States of America

List of Attendees - FISU and OC Members

Surname	Name	Position
KIM	Jiho	FISU Senior Event Manager
MAGALHÃES	Rui	Head of Delegation Services
PRUCKER	Ubaldo	Director of Sport and Venue
CALABRÒ	Enzo	Head of Transportation
ALESSANDRINO	Lorenzo	Head of Arrival of Departure
PISANI	Alberto	Transportation Operations Manager
DE MARIA	Giovanni	Delegation Services Operations Manager
CICCARELLI	Irene	Head of Accommodation
RANAURO	Massimiliano	Head of Food & Beverage
AUGUSTIN	Milan	FISU Games Winter Director


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Agenda

Topic	Discussion
Welcome	<p>Rui Magalhães opens the meeting and does the roll call.</p> <p>Rui Magalhães reminds that on the morning of the 22nd the last HoD Meeting will take place in Olimpia at 8:00.</p> <p>He then proceeds to address a few points:</p>
Short track	<p>Short track athletes can pick up their meal boxes in the morning.</p> <p>The first bus will depart at 11:30 tomorrow. You will find the schedule at the Delegation Services desk.</p>
IHOM transfers	<p>Today four teams of IHO M were transferred to B&B Borgaro from Pinerolo. POL and CZE are moving to Barrage Hotel. In B&B Borgaro there are bookable meeting rooms for you to use and also medical offices.</p>
Ticketing	<p>As for ticketing, there are some questions on how to get tickets, especially for IHO M and Curling. If you have requests, you need to send the number of tickets that you require. We have reserved space for delegations.</p>
Transportation to the Closing Ceremony	<p>Enzo Calabrò: Keep in mind that there are no available parking spaces for cars. We have organised 15 bus lines divided in four clusters. You need to remember to check both the colour of your cluster and the name of your hotel indicated on the VAPP of your bus.</p> <p>Please, remember that you are not allowed to leave personal belongings on the bus, not even luggage.</p> <p>For Torino and Bardonecchia there will be shuttles: as soon as the bus is full, it leaves. For Pragelato and Pinerolo we have organised a single departure at 23:00. Make sure you are by the bus ten minutes before. There will be no direct transportation from the ceremony to the airport.</p> <p>Rui Magalhães: We will have a meeting dedicated to the Closing Ceremony, but we can already say that there will not be flagbearers, and all nations will march together.</p>
Reminder	<p>Enzo Calabrò: Just a clarification for those who have cars provided from the OC. Remember to handle back the vehicle before 13:00 on the 25th.</p>
Transportation	<p>Q (CHI): Is it possible that two athletes could travel with their luggage from Sestriere to Torino, in the same transport of closing Ceremony, or do I have to ask for a different departure transport? So, we have to ask for another transport for the departure to Torino, because for some athletes the 23rd is the departure date after attending the closing ceremony.</p> <p>A (Rui Magalhães): The transportation to the Closing Ceremony will not bring you to your departure point. It is not allowed to take luggage on the buses provided for the Closing Ceremony.</p>

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Departures

Q (AUS): If there are athletes that would like to stay in Torino after the Closing Ceremony, and have no luggage, can this be done? For example, they have organised independent accommodation can they take the ceremony transport one way.

A (Rui Magalhães): Yes, feel free to do so. Please, communicate this beforehand.

Q (CAN): Since you have organised one single departure for Pragelato and Pinerolo at 23:00, at what time would passengers arrive at their hotel? Some athletes have an early flight and maybe they have to leave right after they arrive at the hotel.

A (Enzo Calabrò): They will arrive at 00:30 at the latest. The first flights are around 6am, so the pick-up will be at 2/3am. So they will have time to come back and take their luggage.

Rui Magalhães: To better organise departure, we have simple rules. The first rule is to communicate modifications 48h before the actual departure to Arrivals & Departures. Secondly, we are going to have emergency numbers, to be used just for special cases, and not in case of changes in departure plans.

GBR: When will the numbers be shared?

A (Rui Magalhães): We will share it later in the HoD group chat. We will also share it any time we send you the departure schedule.

Meal plan for the Closing Ceremony

Q (Jiho Kim): What is the meal plan?

A (Massimiliano Ranauro): The meal plan will be the same as the Opening Ceremony. Please confirm your presence, requests and preferred meal options (normal, gluten-free, lactose-free, vegetarian).

Toilet availability

Q (Jiho Kim): Will there be any toilets available?

A (Rui Magalhães): We will get more information on that. I have to check the venue layout.

Accommodation after Closing Ceremony

Q (ESP): Is it possible for our medical staff (2 people) to spend the night of the 23rd in Olimpia instead of Bardonecchia village? This way, they don't need to go back to Bardonecchia and can travel to the airport from Torino the next day (they don't have luggage the day of the Ceremony, as they will come by car to Lingotto to return it). Thanks.

A (Rui Magalhães): We are not arranging transfers from the mountain clusters to Torino. We are organising departures from the places you are staying in.

Transport to Palavela

SGP: Regarding STK transport to Palavela. Thank you for starting the bus schedule earlier at 11:30. Will there be enough buses for everyone going?

A (Enzo Calabrò): Yes, we scheduled three buses at 11:30.

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Meal boxes issue	<p>GBR: Regarding meals for the Closing Ceremony, please make sure there are enough bags, contrary to what happened for the Opening Ceremony. A (Rui Magalhães): Yes, that's why we asked you to provide the numbers of those taking part in the Ceremony. The numbers as for now are relatively low, just make sure everybody is communicating their presence.</p>
Water availability at the Closing Ceremony	<p>Q (AUT): Since there was no water for the delegation at the Opening Ceremony and it was not allowed to bring our own bottles - will there be water for the delegations at the Closing Ceremony? They get something to drink in lunch bags, but then it is 5-6 hours without water. A (Rui Magalhães): Yes, we will provide water.</p>
Transportation for the Gala Reception	<p>Q (CAN): How does it work for ski equipment? Do we pick it up on the way to the airport? A (Rui Magalhães): It's a tandem operation between Logistics and Transportation. Athletes and equipment will arrive at the same time at the airport. Follow-up: Will it be communicated to the different sports where to leave their stuff? A (Rui Magalhães): Yes. As a general rule: you leave your material at the place where you store it and then it will be taken and brought to the airport.</p>
Conclusion	<p>Rui Magalhães adjourns the meeting and thanks everyone for coming.</p>

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